City and Hackney Violence Reduction Collaborative – Ruth Seifert Ward

NHS East London NHS Foundation Trust

Reduce violence by 40% across C&H adult mental health services by the end of March 2017.

Aim

- To Reduce violence by 40% across C&H adult mental health services by the end of March 2017.

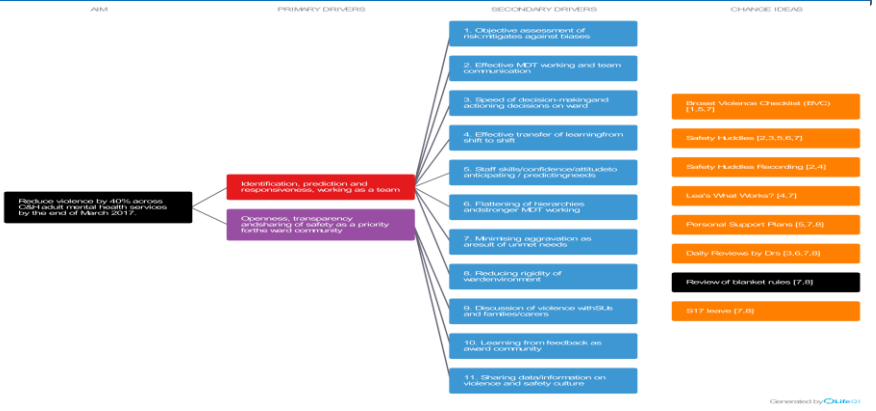
Why is this important to service users and carers?

Violence on the wards affects everyone including staff and service users.

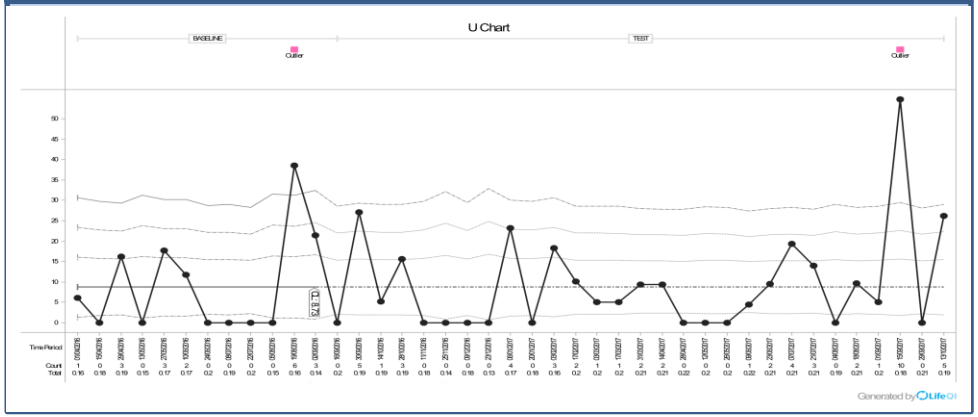
Tests of Change

- Ward safety huddles
- Unit wide safety huddles
- Safety crosses
- Broset violence check list
- Service users community meetings

Driver diagram



Data



Learning and what next?

All change ideas have been implemented into normal working practice. Project now moves into Quality Control where the improvement are monitored to ensure they remain consistent and the reduced level of violence is maintained.