



East London
NHS Foundation Trust

Enjoying Work

Learning Set 3



Amar Shah
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Executive Sponsor



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Director of People and Culture
Executive Sponsor



Auz Chitew
Senior Improvement Advisor
Primary Lead for Enjoying Work



Sarah Breese
Improvement Advisor
Secondary Lead for Enjoying Work

Welcome!

- Please sit together with the rest of your team
- Have a discussion as a team and start completing the worksheet on your table 'Our Team's Story Log' to capture your team's journey so far



AGENDA

Agenda

- 1) Welcome and Warm-up
- 2) Creating Happy Places at Work – Henry Stewart (Happy Ltd.)
- 3) Leadership Behaviours- Donna Willis
- 4) Closing remarks and Action Period activities



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CREATING HAPPY PLACES TO WORK

Henry Stewart- Happy Ltd.



LEADERSHIP BEHAVIOURS

Donna Willis, Associate Director
of People and Culture



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OBJECTIVES FOR NEXT 4 WEEKS

Objectives

1. Make sure you are [collecting and recording](#) your measures on [LifeQI](#)
2. Once you have enough baseline daily baseline data from the [Good Day Measure](#) move to weekly collection
3. Consider using questions from the pulse survey alongside your Good Day Measure as part of your measurement system
4. Create an [aim](#) and [driver diagram](#) for your project based on the results of your Appreciative Enquiry and pulse survey.
5. Create a [Kanban board](#) or similar so that your teams can see what you plan to test, what you are testing & data
6. Plan to [test at least 2 change ideas](#) between now and the next learning set, make sure these are [recorded on LifeQI](#)
7. Bring your laptops to the next learning set, [Wednesday 4th December, 14:00-16:00](#)

Key Dates

Learning Set	Date & Time	Location
Learning Set 4	Wednesday 4th December 2019 2.00 - 4.00pm	Holiday Inn, Coram St, Bloomsbury, London WC1N 1HT
Learning Set 5	Wednesday 8th January 2020 2.00 - 4.00pm	
Learning Set 6	Tuesday 4th February 2020 2.00 - 4.00pm	
Celebration Event	Tuesday 3rd March 2020 2.00 - 4.00pm	