

# Increasing the use of Patient Reported Experience Measures (PREMS) by 25% by April 2017 for patients accessing Community Children's Nursing Service

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## Aim

- This project aims to increase patient access to PREMS by 25% by December 2016

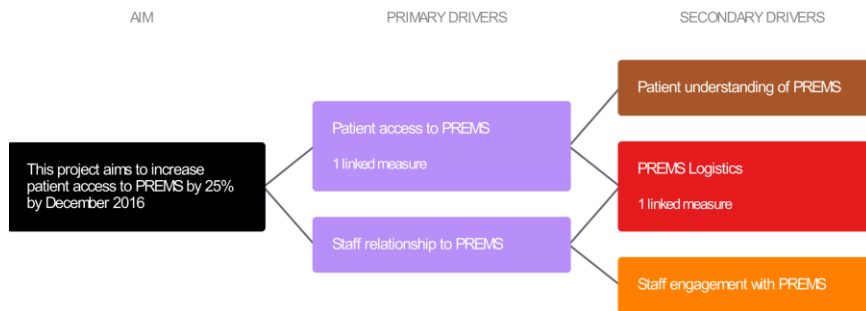
## Why is this important to service users and carers?

There are currently no Goal Based Patient Reported Outcome Measures being used in ELFT paediatric physical health/palliative care. Also improving use of PREM data allows for more improvements to be made.

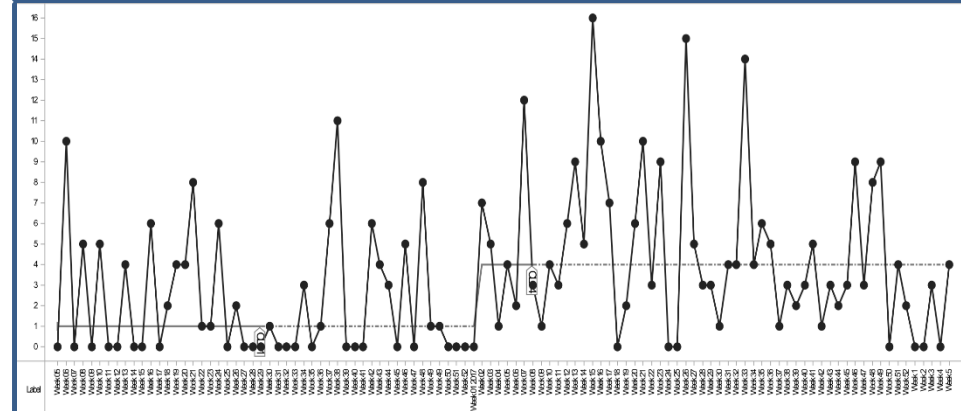
## Tests of Change

- Charging PREMS – Set location for pick up and return
- When is data submitted and by whom?
- Feedback to staff in team meetings re data over time, goals and learning
- Creating rota for PREMS device
- Staff education on PREMS

## Driver diagram



## Data



## Learning and what next?

If the rota, and paper PREMS do not successfully increase the number of times the PREMS is taken out, it may be useful to have clarity on targets per patient/family.  
Project closed as aim was met.