

Reducing bed occupancy and length of stay on Ivory (older adult) ward

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<u>Background:</u> The bed occupancy and length of stay on Ivory ward were above the averages for the Trust and the other two functional older adult mental health wards.

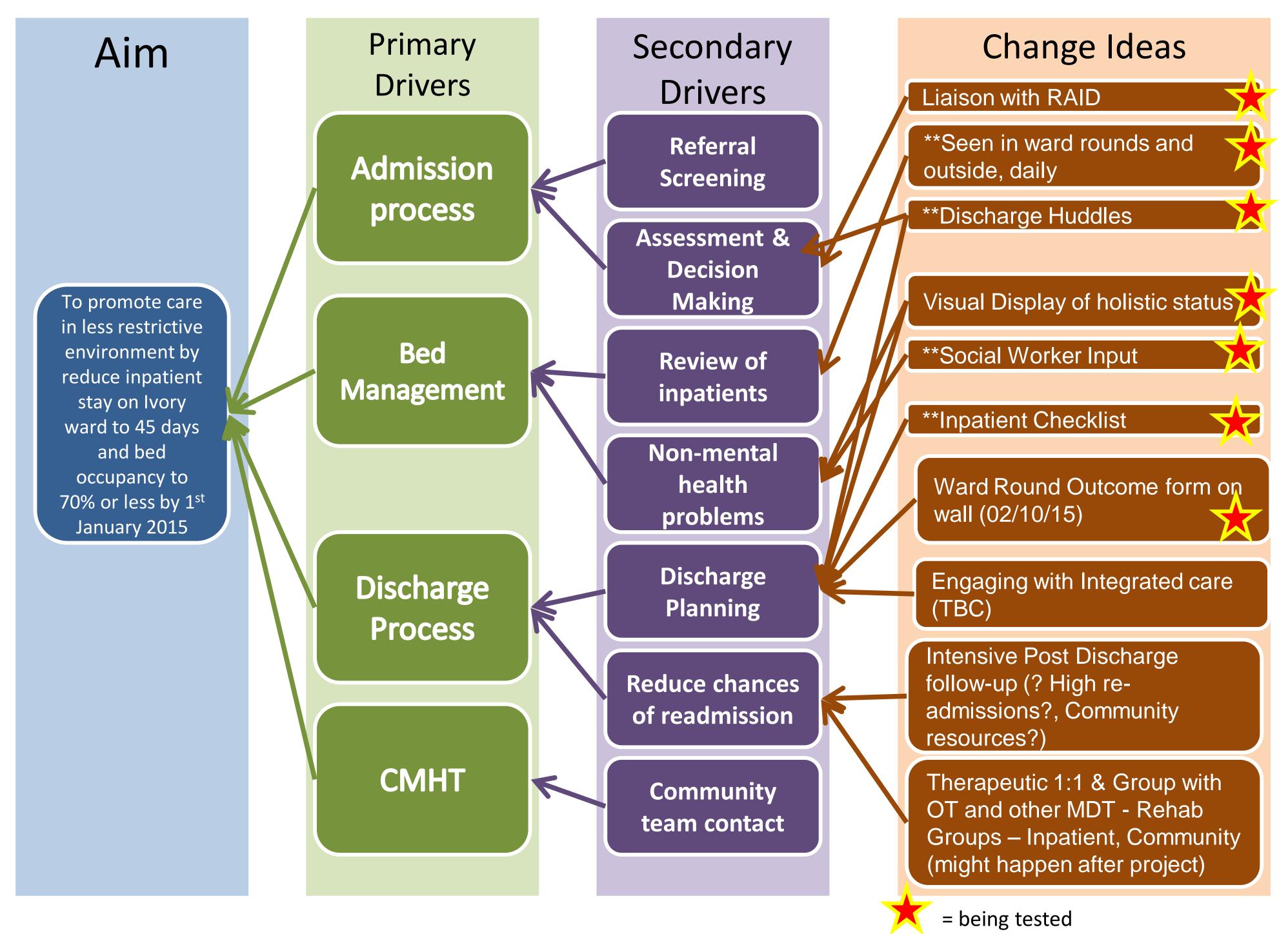
Problems identified:

WARD – delays in the identification, timely allocation and completion of tasks, clarity of care pathways, discharge facilitation.

CMHT – enabling admission avoidance and discharge facilitation

Social Services – joint working and advisory role in placements, funding and submission of cases to Panel

Aim: To reduce the bed occupancy on Ivory Ward to 70% and the length of stay to 45 days by January 2016



Change ideas:

Inpatient care pathway checklist Visual management (digital board) Daily huddles

Senior social worker input and ward-based social worker

Interface with CMHT (admission avoidance and discharge facilitation)

Interface with RAID

What has the project achieved:

- Sustained improvement in bed occupancy, reduced by 31% to a new mean of 57%
- Length of stay for the first time, is starting to show signs of reduction and has been below the 45 day target for 5 months

Learning:

- To encourage staff to take ownership of the project
- To develop skills in running PDSAs
- To identify modifiable factors

